

Audit Tool

RT32 - RICHTX32.OCX is missing from a client installation

for Audit Tool version: 1.0.5 (release version)

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document version 1.0.0

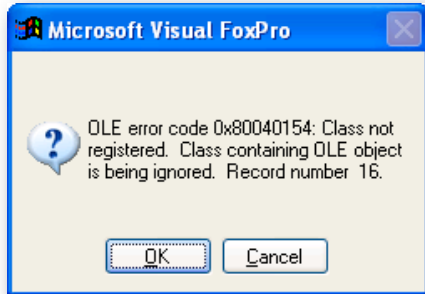
This document is intended as a guide for where to look for information to fix the problem whereby the **RICTX32.OCX** is missing from a client installation:

Symptoms

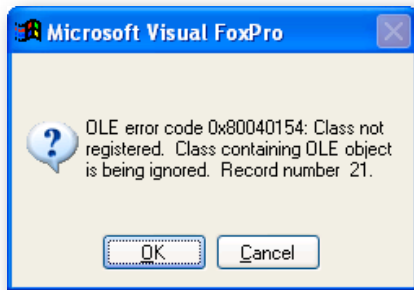
You receive a series of **Class not registered** messages (if you don't click **OK**) in the following sequence:

Windows XP

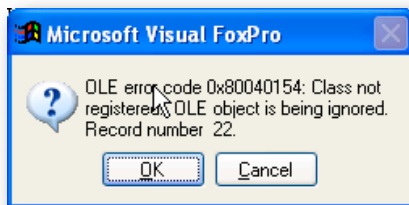
Record Number 16



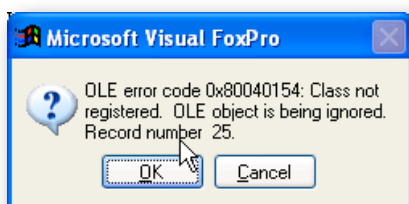
Record Number 21



Record Number 22

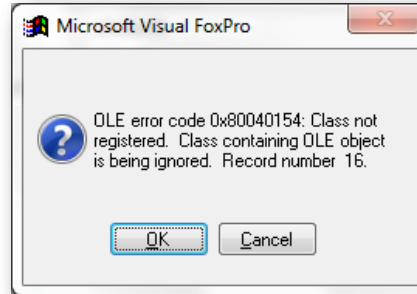


Record Number 25

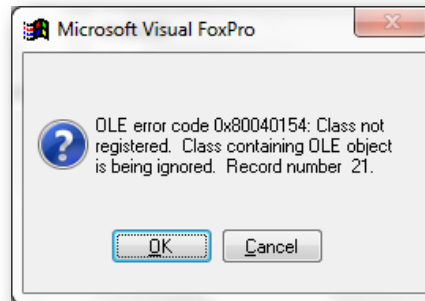


Windows Vista / Windows 7

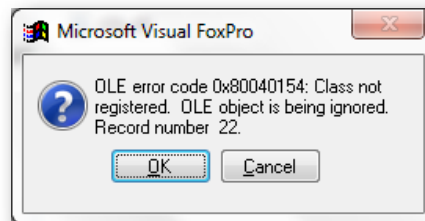
Record Number 16



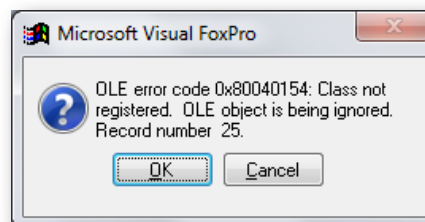
Record Number 21



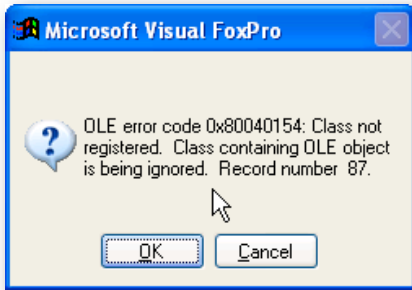
Record Number 22



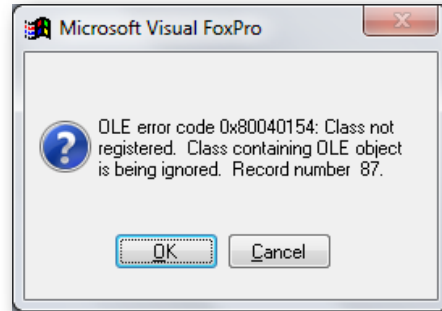
Record Number 25



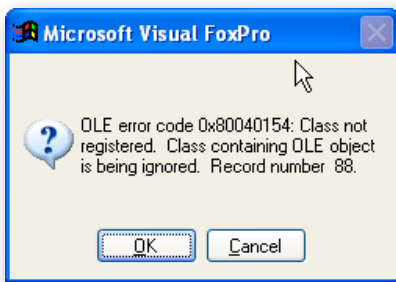
Record Number 87



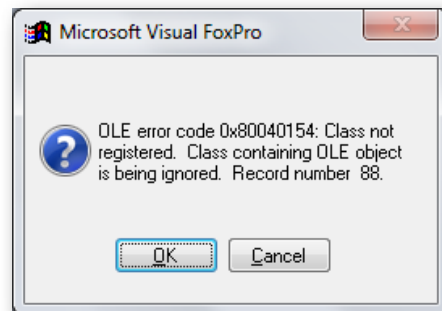
Record Number 87



Record Number 88



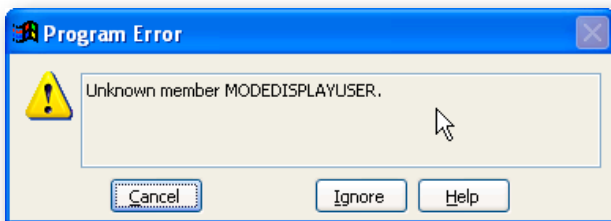
Record Number 88



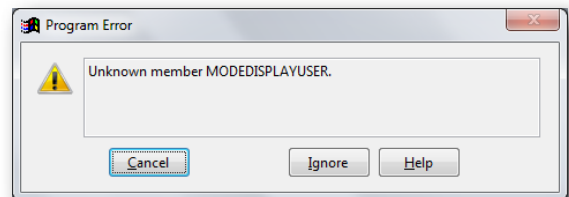
If you don't tire of this and keep clicking **OK**, you'll get

Multiple **Unknown member** messages for:

MODEDISPLAYUSER



MODEDISPLAYUSER



then...

MODEDISPLAYSTANDARD (not illustrated)

MODEDISPLAYSUBSECTION (not illustrated)

MODEDISPLAYQUESTION (not illustrated)

Please Click the **Cancel** button to abandon opening of the Audit Tool, but if you don't, the Audit Tool will start up, but be useless as this RICHTEXT32.OCX is used by the majority of the Audit Tool.

You may need to consult the document **KILL** if the Audit Tool is not appearing to start after pressing Cancel.

Resolution

RICHTEXT32.OCX - RICH TeXt (32 bit) is a Microsoft Active X component for the displaying of the majority of the Audit Tool's content. If this file does not exist (or cannot be found), then the Audit Tool cannot work.

The file **RICHTX32.OCX** should already exist on a Windows system, and is normally installed in the C:\Program Files\AuditTool folder.

If it is missing, then this file should be downloaded from www.jet-net.co.uk/ALP/RICHTX32.OCX



Windows XP

Save the file to **c:\Program Files\AuditTool**.

The File should be **registered** to Windows by issuing the following command (don't forget the quotes):

regsvr32 "c:\program files\audittool\richtx32.ocx"



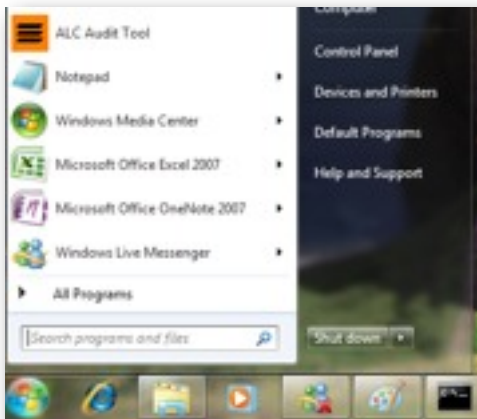
You should now be able to start the Audit Tool

Windows Vista / Windows 7

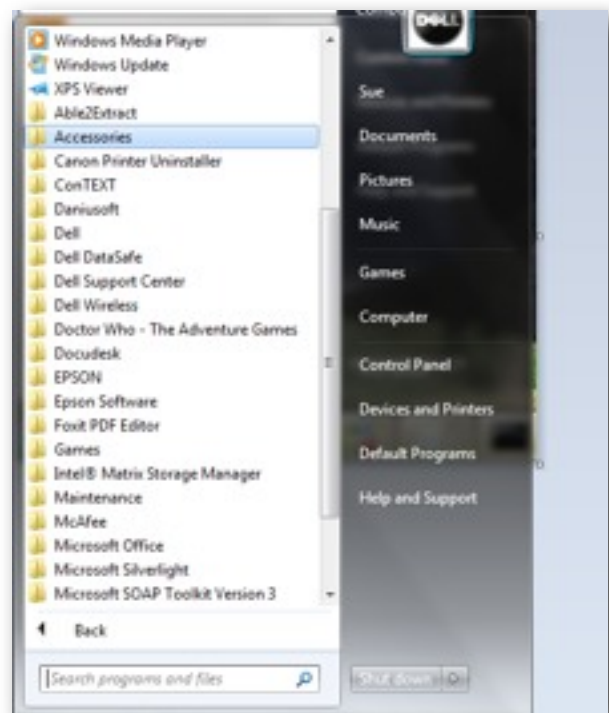
On **Vista** and **Windows 7** it's a bit more complicated:



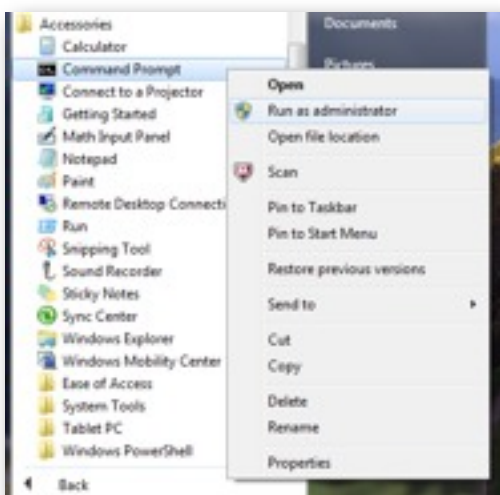
Click The Windows **Start** Button



Select > **All Programs**

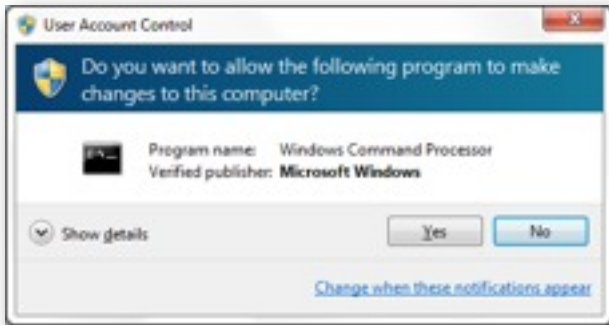


... then choose **Accessories**



.... With the Accessories folder expanded, right click **Command Prompt** to get the the *context menu* as illustrated to the left, and select **Run as administrator**.

Windows will then ask:

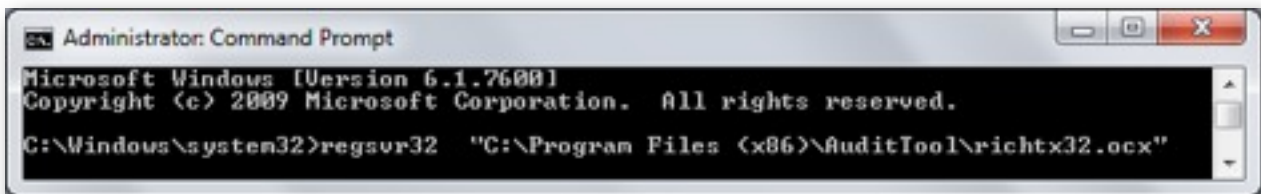


Click OK.

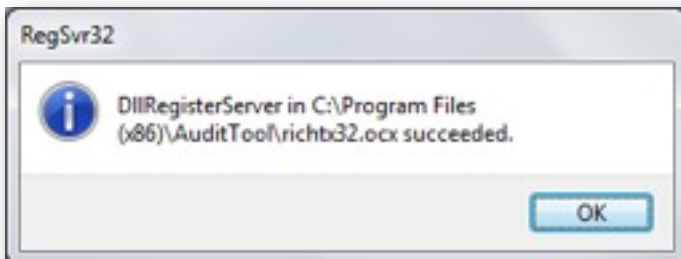
When you get the black **command window** - enter the following command:

regsvr32 "C:\program files (x86)\AuditTool\richtx32.ocx"

as illustrated below:



You should then receive the following message - if all is successful



You should now be able to start the Audit Tool